



To : Valued Customers of United Water New Jersey

April 14, 2014

United Water's main goal is to provide you with the highest quality water and best possible service. That is why we invest time and resources to keep our water infrastructure in excellent shape. While part of our investment is very visible, such as the recently completed \$100 million upgrade to our Haworth Water Treatment Plant, some of our investment is going underneath the ground.

Currently, we are planning to replace our water distribution mains along your street in the Township of Dumont, beginning on or about April 16, 2014. This work entails installation of new ductile iron main four feet below the surface, as well as renewal of hydrants and service line connections within the project limits. This process normally takes anywhere from 4-5 weeks, and we have hired J. Fletcher Creamer, a national contractor, to complete the job.

We realize that this work can be an inconvenience for you while the work is being done, but it is necessary for us to improve your water quality and reliability of your service.

Listed below are a few things to expect during the project:

- New ductile iron water main will be positioned on top of the ground along the existing curb line. This will be temporary and allows for our construction crews to complete the process in a faster manner.
- Temporary road closures and detours. These will change daily as the project progresses the identified routes.
- All main and service lines will be filled, flushed, chlorinated, and sampled prior to connecting to your homes.
- Uninterrupted water service to your home during the project. **Note:** there will be a brief outage during the transferring of services from the existing water main to the newly installed water main (approximately one hour) at the conclusion of the project.
- Free and clear access to your homes and driveways.
- Improved water quality and service reliability at the completion of the project.

We are making our Project Inspector available to answer your questions or concerns. You can reach the Project Inspector, Peter Giammona, at 973.769.4049, or the Project Engineer, Timothy Chou, at 201.457.7990 during the business day. The company's 24-hour emergency telephone number is 201.487.0011.

We thank you for your patience and cooperation while we work to improve our water system and water service to you.